

A top-down view of a person's hand using a mouse on a wooden desk with a laptop and a notebook. The person is wearing a yellow sweater. The laptop is silver and has a black keyboard. The mouse is white. The notebook is spiral-bound and has a white cover. The desk is made of dark wood. The background is a dark blue/black gradient with a white diagonal line.

**A Guide to**  
**ADA Compliance**  
which make your websites accessible



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# ADA Compliance

More businesses are asking these questions due to the Americans with Disabilities Act (ADA) Standards for Accessible Design, which the U.S. Department of Justice released in 2010. These standards require companies to offer and maintain sites that people with disabilities can use and access.

Resources like the Web Content Accessibility Guidelines (WCAG) covers a wide range of recommendations for making the Web content more accessible. The WCAG are grouped under three levels: A, AA and AAA. If you follow these guidelines to at least level AA, ADA compliance shouldn't be an issue for your company.



*The Web Content Accessibility Guidelines (WCAG) are organized by four main principles.*



Perceivable



Understandable



Operable



Robust

A close-up photograph of a man with a beard and mustache, wearing a dark brown button-down shirt. He is holding a black smartphone in his hands, looking upwards and to the right with a thoughtful expression. The background is a blurred interior space with shelves and various objects.

# Perceivable

*Information and user interface components must be presented to users in ways they can perceive.*

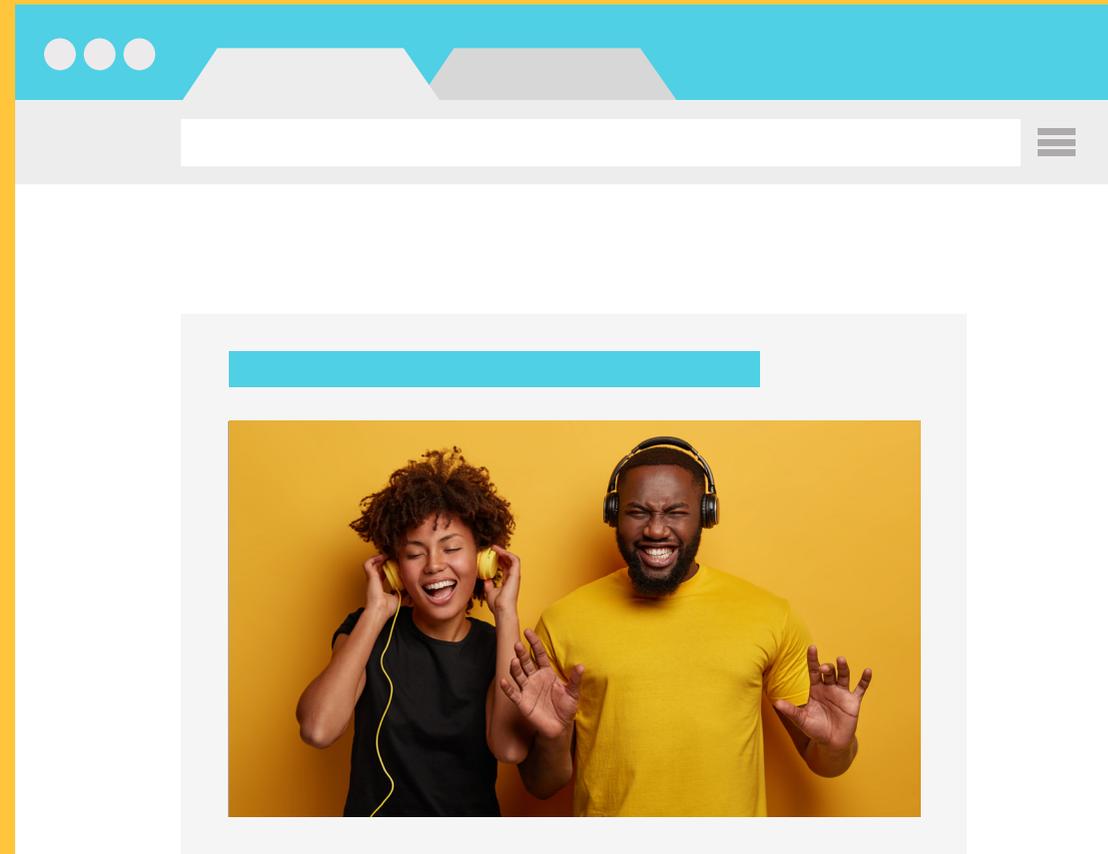
## Guideline 11

### *Text Alternatives*

Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.

#### **1.1.1 Non-text Content (A)**

- ✓ All img tags must have alt attributes.
- ✓ If short alt text is sufficient to describe an image, provide the short text via the image's alt attribute.
- ✓ If a short text alternative is not sufficient to describe an image (such as in a chart, graph, or diagram), provide short text via the image's alt attribute, and include a long description in nearby text.
- ✓ Images that are decorative, used for formatting, or contain content already conveyed in text have a null alt attribute or are implemented as CSS background images.



Dark skinned couple listening music with different headphones, having fun together.

- ✓ If an image or icon is used as a button or link, the image has a text alternative sufficient to describe the purpose of the button or link.
- ✓ Frames and iframes have descriptive titles. Minimize the number of adjacent links to the same destination by combining adjacent images and text into a single link, rather than creating a separate link for each element.



**Next Page**

Alt Text : [ Click and Go to Next Page ]



***Download Now***

Alt Text : [ Click to Download Form ]

## Guideline 1.2

### Time-based Media

If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content.

#### 1.2.1 Audio-only and Video-only (Prerecorded) (A)

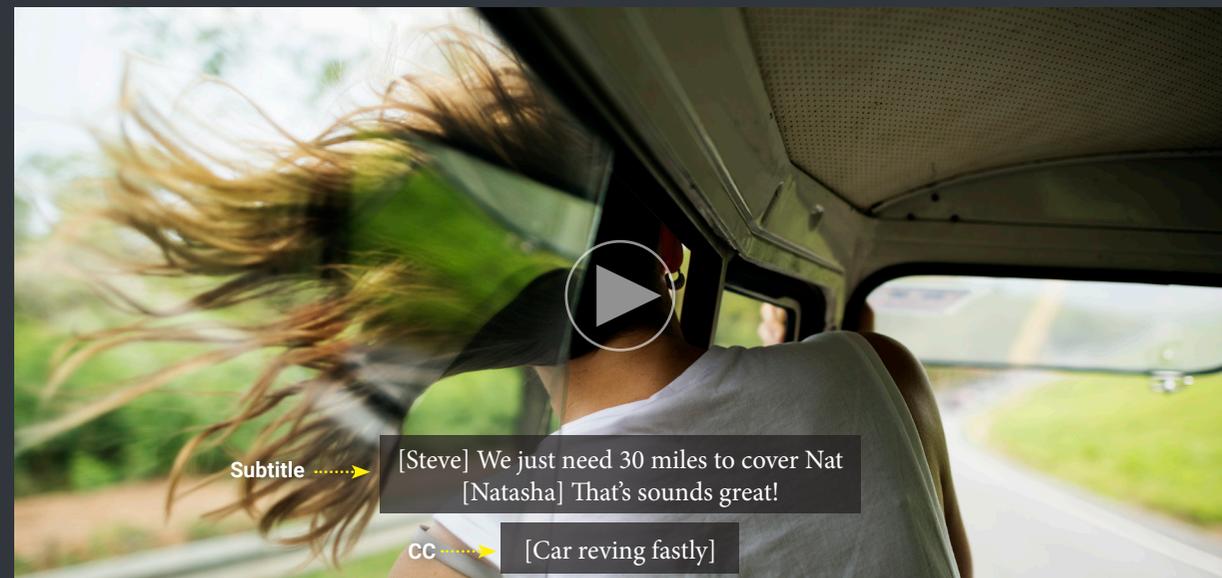
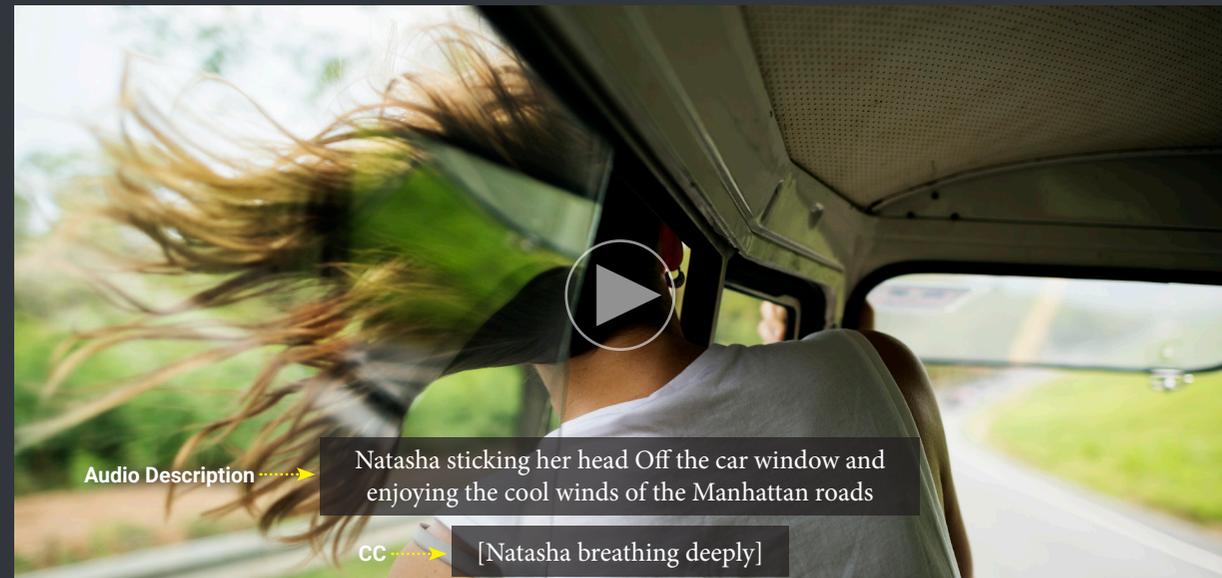
A transcript or audio description of relevant content is provided for non-live video-only, unless the video is decorative.

#### 1.2.2 Captions (Prerecorded) (A)

Synchronized captions are provided for non-live video (YouTube videos, etc.).

#### 1.2.3 Audio Description or Media Alternative (Prerecorded)(A)

A transcript or audio description is provided for non-live video.

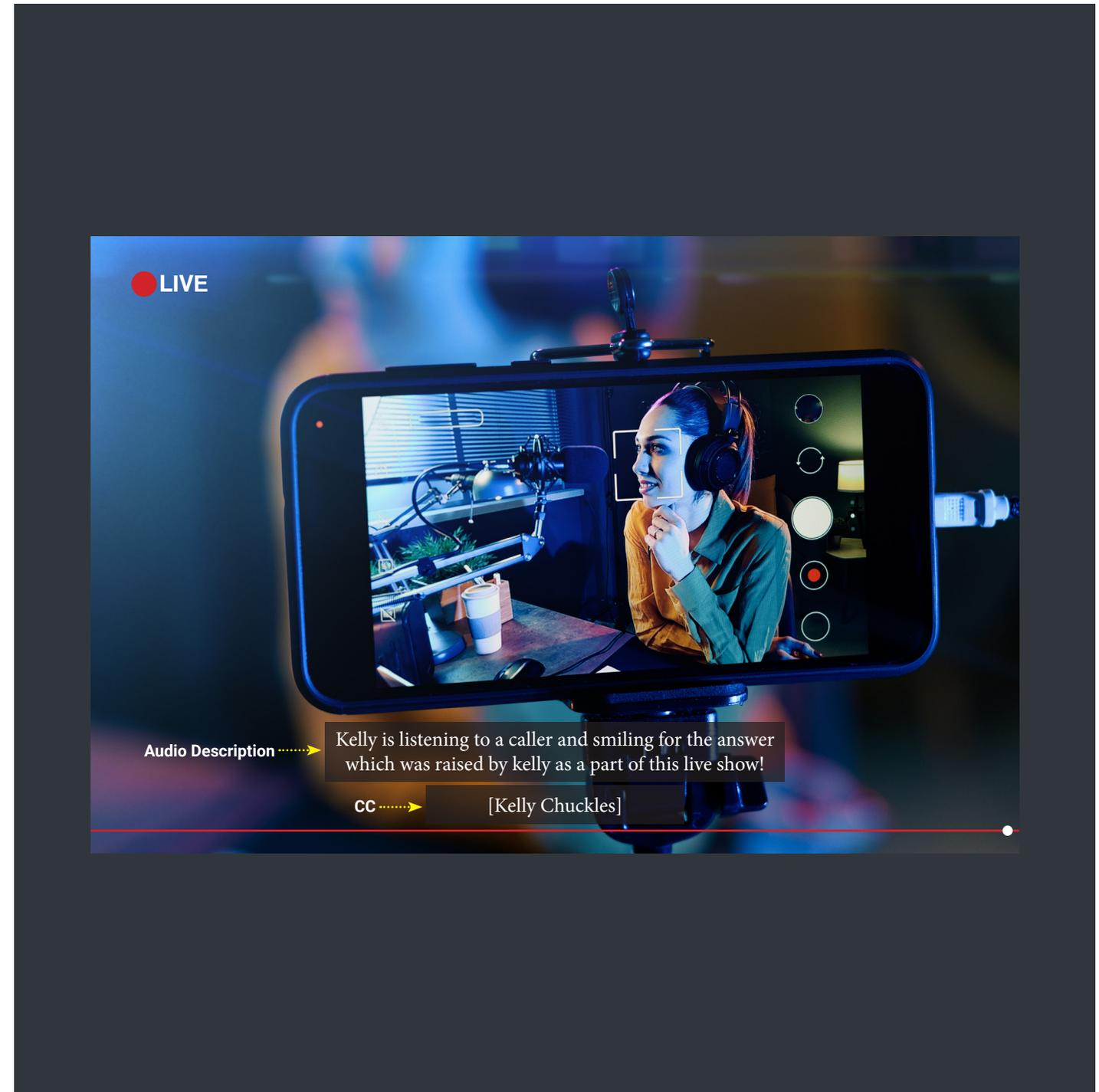


### 1.2.4 Captions (Live) (AA)

Captions are provided for all live audio content in synchronized media (audio-only broadcasts, web casts, video conferences, etc.).

### 1.2.5 Audio Description (Prerecorded) (AA)

Audio description is provided for all pre-recorded video content in synchronized media.



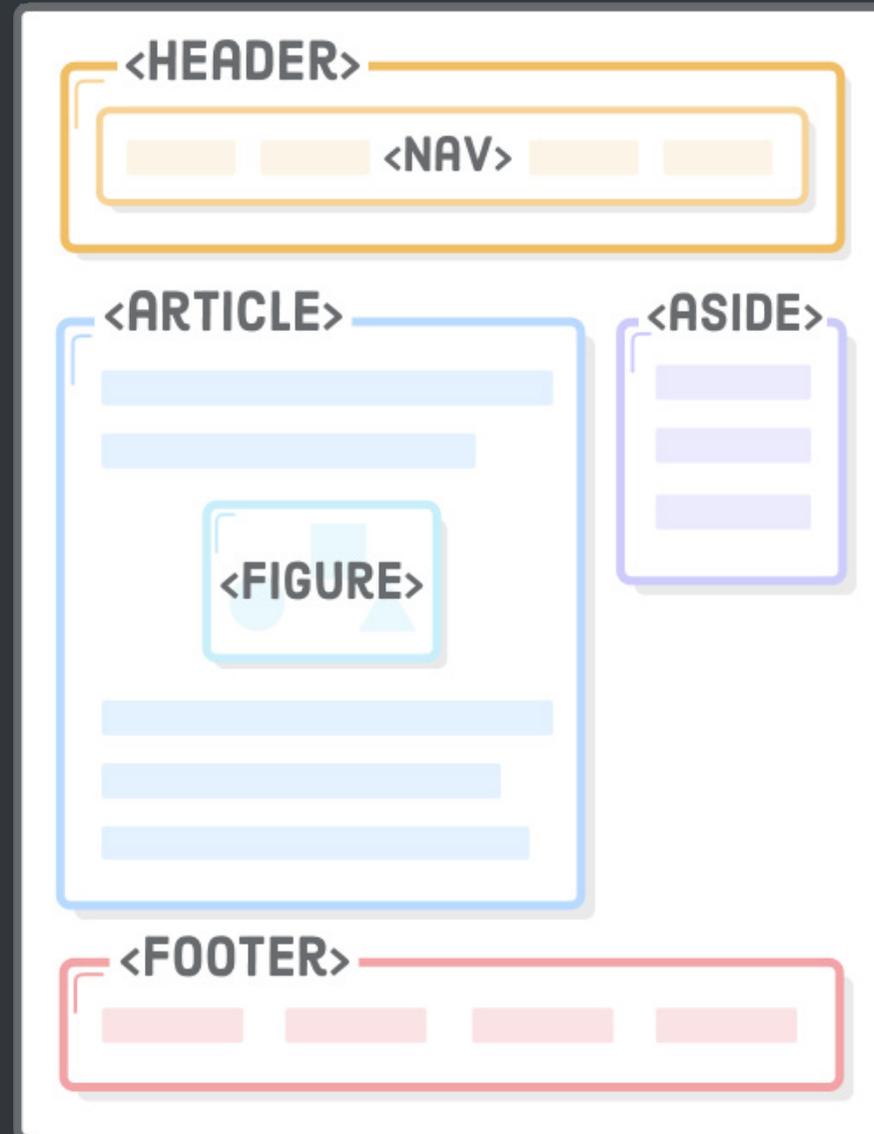
## Guideline 1.3

### Adaptable

Create content that can be presented in different ways (for example simpler layout) without losing information or structure.

#### 1.3.1 Info and Relationships (A)

- ✓ Semantic markup is used to designate headings (<h1>), regions/landmarks, lists (<ul>, <ol>, and <dl>), emphasized or special text (<strong>, <code>, <abbr>, <blockquote>, for example), etc. Semantic markup is used appropriately.
- ✓ Tables are used for tabular data and data cells are associated with their headers. Data table captions, if present, are associated to data tables.



### 1.3.2 Meaningful Sequence (A)

When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.

### 1.3.3 Sensory Characteristics (A)

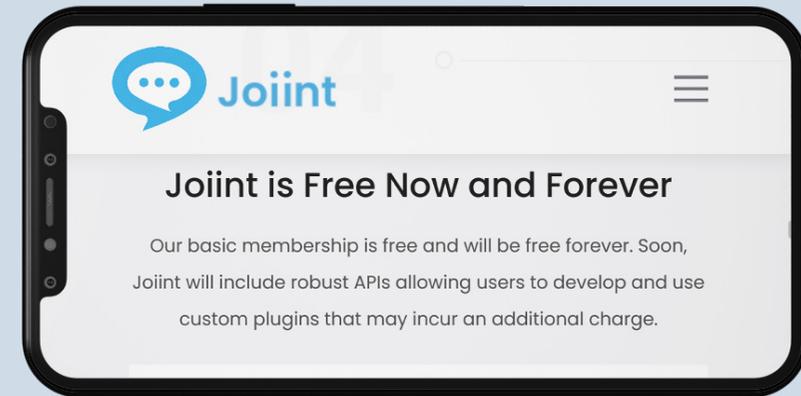
Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.

### 1.3.4 Orientation (AA)

All content and functionality should be available regardless of whether a mobile device is oriented vertically or horizontally, unless the orientation of the device is absolutely essential.

### 1.3.5 Identify Input Purpose (AA)

If a form field asks for information about the user and if there is an appropriate HTML autocomplete attribute, include that auto complete attribute.



**Joiint**

### Get In Touch

Auto Complete

First Name \*  
John

Last Name \*  
Doe

Phone Number \*  
+123 456 789

Email \*  
john@email.com

Message \*  
Message

I'm not a robot

reCAPTCHA  
Privacy • Terms

Submit

## Guideline 1.4

### *Distinguishable*

Make it easier for users to see and hear content including separating foreground from background.

#### **1.4.1 Use of Color (A)**

Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

#### **1.4.2 Audio Control (A)**

If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.

#### **1.4.3 Contrast (Minimum) (AA)**

The visual presentation of text and images of text has a contrast ratio of at least 4.5:1.



#### 1.4.4 Resize Text (AA)

Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.

#### 1.4.5 Images of Text (AA)

Avoid images of text, except in cases such as logos.

#### 1.4.6 Contrast (Enhanced) (AAA)

The visual presentation of text and images of text has a contrast ratio of at least 7:1, except for the following:

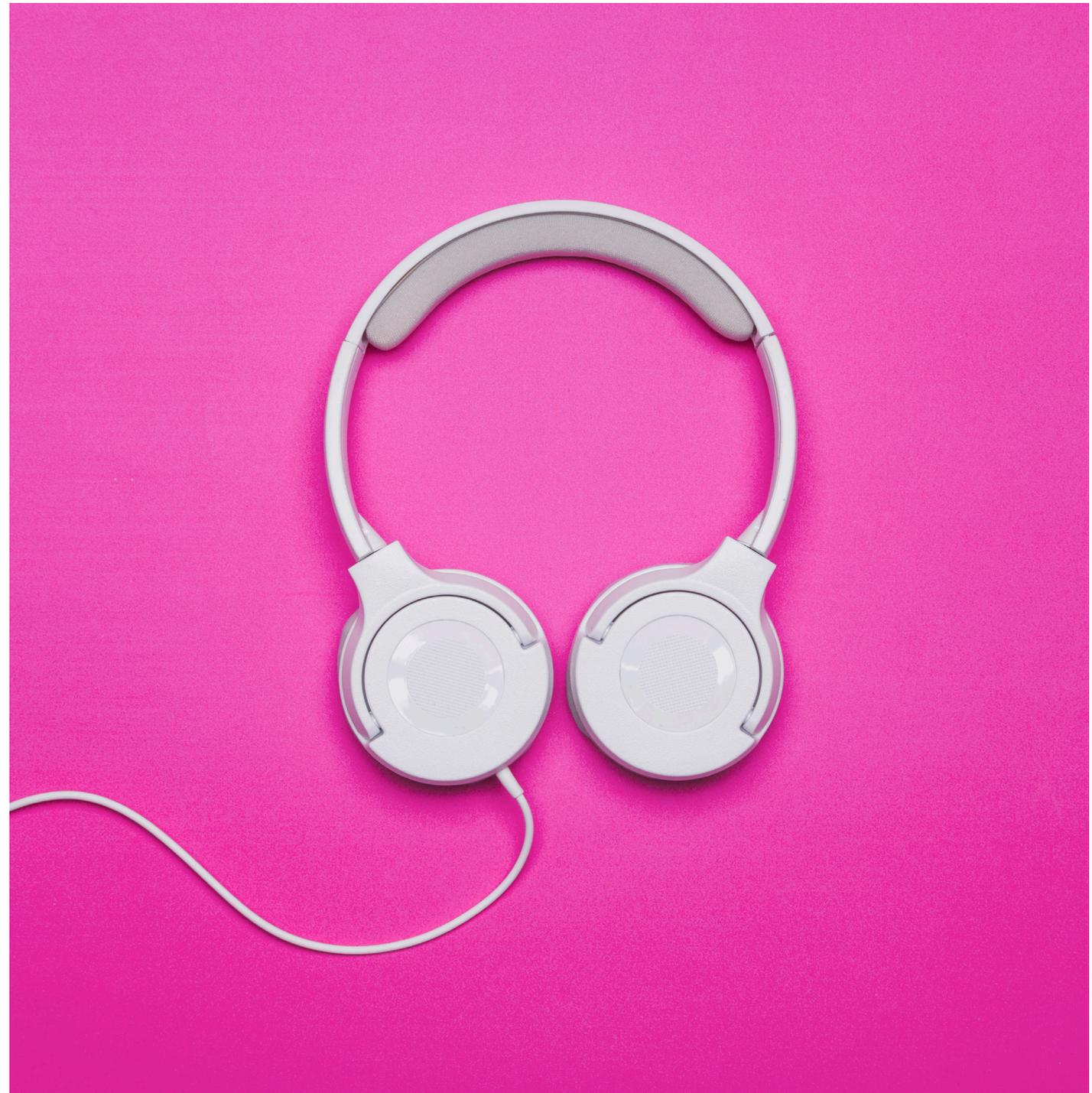
- ✓ **Large Text:** Large-scale text and images of large-scale text have a contrast ratio of at least 4.5:1.
- ✓ **Incidental:** Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.
- ✓ **Logotypes:** Text that is part of a logo or brand name has no contrast requirement.



#### 14.7 Low or No Background Audio (AAA)

For prerecorded audio-only content that (1) contains primarily speech in the foreground, (2) is not an audio CAPTCHA or audio logo, and (3) is not vocalization intended to be primarily musical expression such as singing or rapping, at least one of the following is true:

- ✓ **No Background:** The audio does not contain background sounds.
- ✓ **Turn Off:** The background sounds can be turned off.
- ✓ **20 dB:** The background sounds are at least 20 decibels lower than the foreground speech content, with the exception of occasional sounds that last for only one or two seconds. Per the definition of “decibel,” background sound that meets this requirement will be approximately four times quieter than the foreground speech content.





# Operable

User interface components and navigation must be operable.



## Guideline 21

### *Keyboard Accessible*

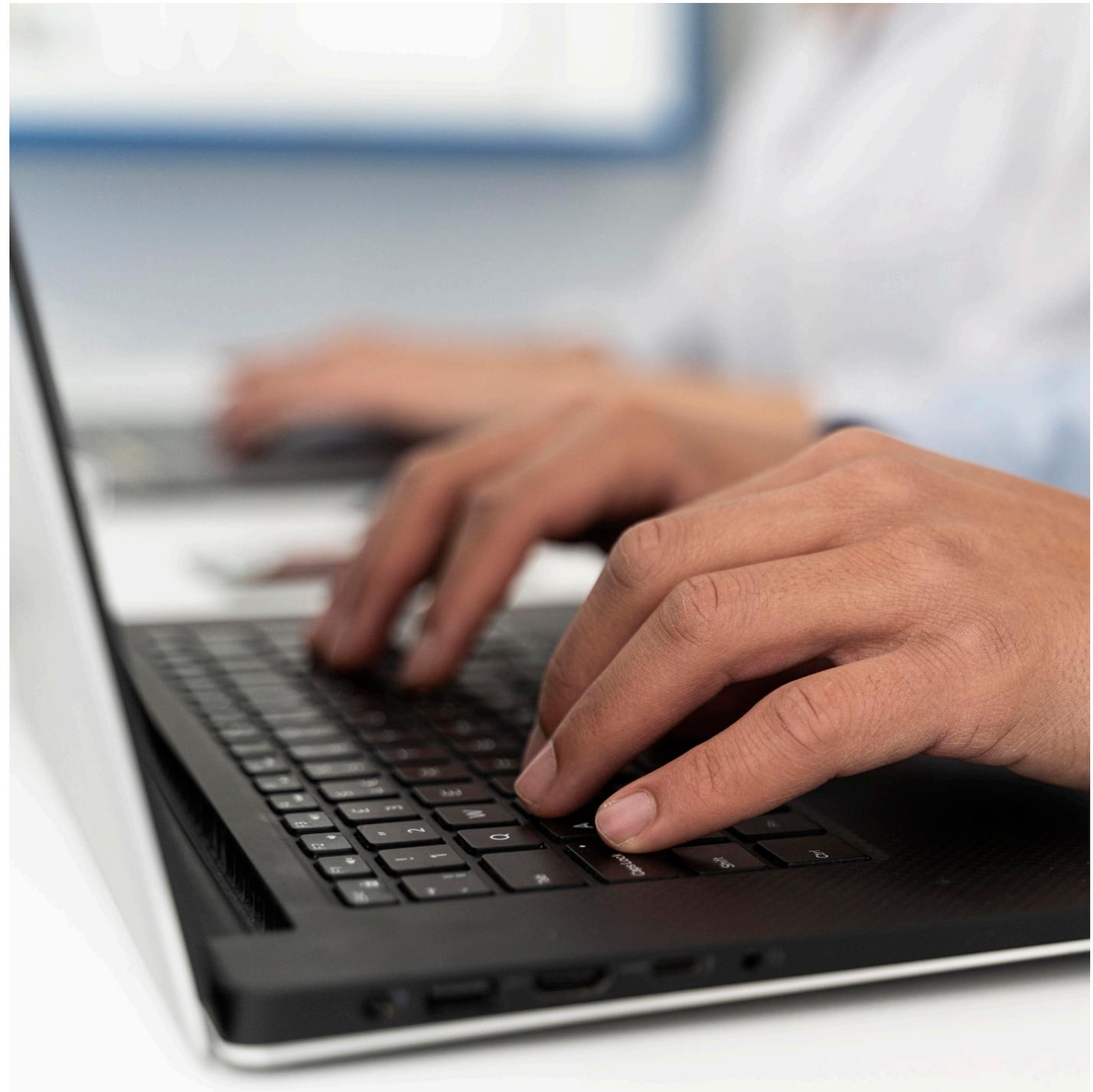
Make all functionality available from a keyboard.

#### **2.1.1 Keyboard (A)**

- ✓ All page functionality is available using the keyboard, unless the functionality cannot be accomplished in any known way using a keyboard (e.g., free hand drawing).
- ✓ Page-specified shortcut keys and accesskeys (accesskey should typically be avoided) do not conflict with existing browser and screen reader shortcuts.

#### **2.1.2 No Keyboard Trap (A)**

Keyboard focus is never locked or trapped at one particular page element. The user can navigate to and from all navigable page elements using only a keyboard.



## Guideline 2.2

### Enough Time

Provide users enough time to read and use content.

#### 2.2.1 Timing Adjustable (A)

If a page or application has a time limit, the user is given options to turn off, adjust, or extend that time limit. This is not a requirement for real-time events (e.g., an auction), where the time limit is absolutely required, or if the time limit is longer than 20 hours.

#### 2.2.2 Pause, Stop, Hide (A)

Automatically moving, blinking, or scrolling content (such as carousels, marquee, or animations) that lasts longer than 5 seconds can be paused, stopped, or hidden by the user.



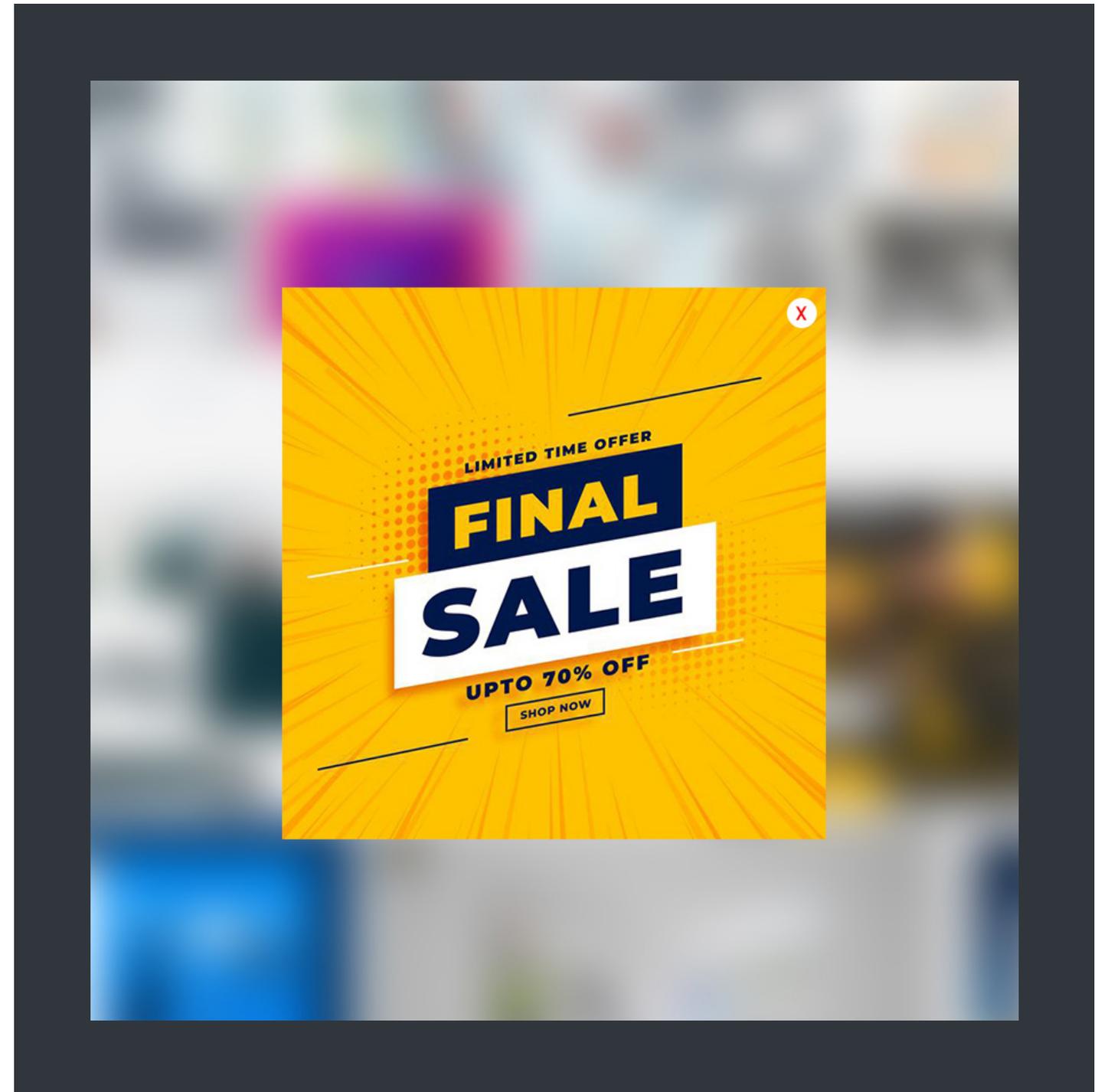
## Guideline 2.3

### *Seizures and Physical Reactions*

Do not design content in a way that is known to cause seizures or physical reactions.

#### **2.3.1 Three Flashes or Below Threshold (A)**

Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.



## Guideline 2.4

### Navigable

Provide ways to help users navigate, find content, and determine where they are.

#### 2.4.1 Bypass Blocks (A)

A mechanism is available to bypass the blocks of content that are repeated on multiple Web pages.

#### 2.4.2 Page Titled (A)

Web pages have titles that describe the topic or purpose.

#### 2.4.3 Focus Order (A)

If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.

#### 2.4.4 Link Purpose (In Context) (A)

The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.

## Z Pattern Navigation

The screenshot shows the Medical Legal Spider website homepage. A yellow Z-pattern path is overlaid on the page, starting from the top left, moving horizontally across the top navigation bar, then diagonally down to the main content area, and finally horizontally across the bottom of the page. Red arrows point to specific elements: the 'Cases Supported' dropdown menu, the 'From a lawyer's perspective' section, the 'Free Trial' section, and the 'What our Clients say about us' section.

**Medical Legal Spider** | 100,000+ CASES | review centre | MBE | +1-855-6SPIDER / 1-855-677-4337

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- Vice President Medical Records Management Firm

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### 2.4.5 Multiple Ways (AA)

More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.

### 2.4.6 Headings and Labels (AA)

Headings and labels describe topic or purpose.

### 2.4.7 Focus Visible (AA)

Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.

### 2.4.8 Location (AAA)

Information about the user's location within a set of Web pages is available.

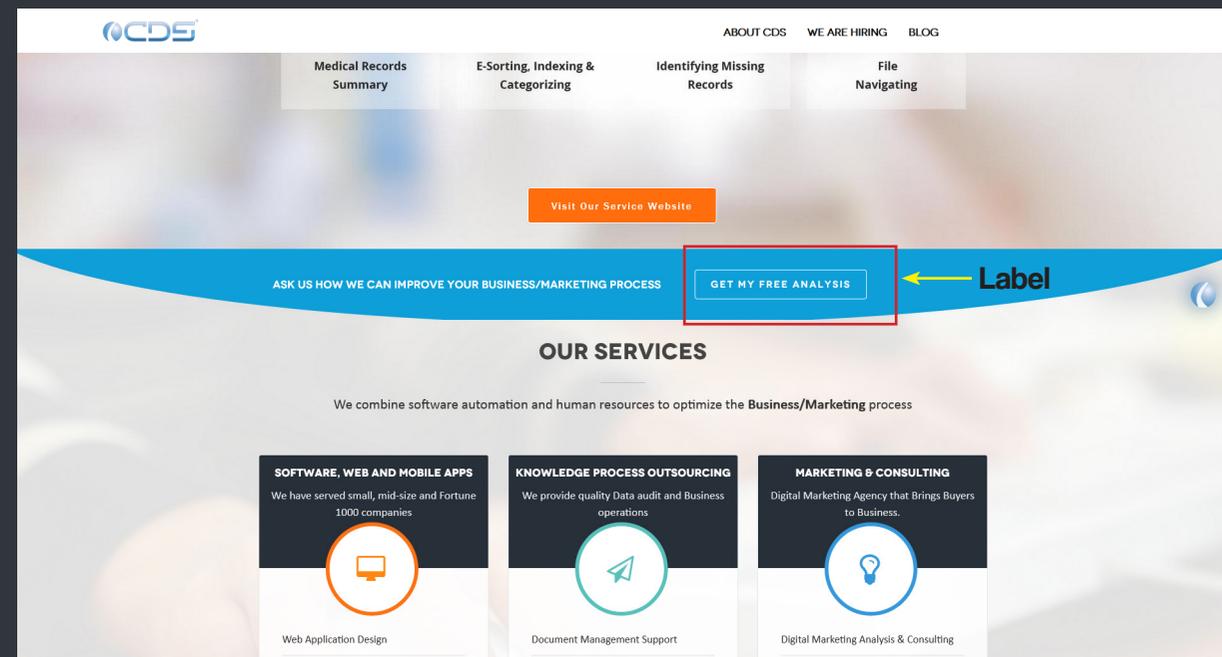
### 2.4.9 Link Purpose (Link Only) (AAA)

A mechanism is available to allow the purpose of each link to be identified from link text alone, except where the purpose of the link would be ambiguous to users in general.

### 2.4.10 Section Headings (AAA)

Section headings are used to organize the content.

www.gotocontactpage.com



# Guideline 2.5

## *Input Modalities*

Make it easier for users to operate functionality through various inputs beyond keyboard.



# Understandable

*Information and the operation of a user interface must be understandable*

## Guideline 3.1

### Readable

Make text content readable and understandable.

#### 3.1.1 Language of Page (A)

The default human language of each Web page can be programmatically determined.

#### 3.1.2 Language of Parts (AA)

The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.



### 3.1.3 Unusual Words (AAA)

A mechanism is available for identifying specific definitions of words or phrases used in an unusual or restricted way, including idioms and jargon.

### 3.1.4 Abbreviations (AAA)

A mechanism for identifying the expanded form or meaning of abbreviations is available.

### 3.1.5 Reading Level (AAA)

When text requires reading ability more advanced than the lower secondary education level after removal of proper names and titles, supplemental content, or a version that does not require reading ability more advanced than the lower secondary education level, is available.

### 3.1.6 Pronunciation (AAA)

A mechanism is available for identifying specific pronunciation of words where meaning of the words, in context, is ambiguous without knowing the pronunciation.



## Guideline 3.2

### *Predictable*

Make Web pages appear and operate in predictable ways.

#### **3.2.1 On Focus (A)**

When any user interface component receives focus, it does not initiate a change of context.

#### **3.2.2 On Input (A)**

Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.

#### **3.2.3 Consistent Navigation (A)**

Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.

The screenshot shows the CDS website homepage with a blue background and a world map. The main heading reads "We optimize Business Processes, Software, Websites and Digital Marketing". A yellow box highlights a globe graphic with arrows, and a yellow arrow points to it from the word "Focus" in the top right. Below the globe are three service categories: "Software, Web and Mobile Apps", "Knowledge / Legal Process Outsourcing", and "Marketing & Consulting". At the bottom, four statistics are displayed: "100,000+ MEDICAL CASES", "3251 PROJECTS", "1356 CLIENTS", and "6 BRANDS". The CDS logo is in the top left, and navigation links "ABOUT CDS", "WE ARE HIRING", and "BLOG" are in the top right.

### 3.2.3 Consistent Navigation (AA)

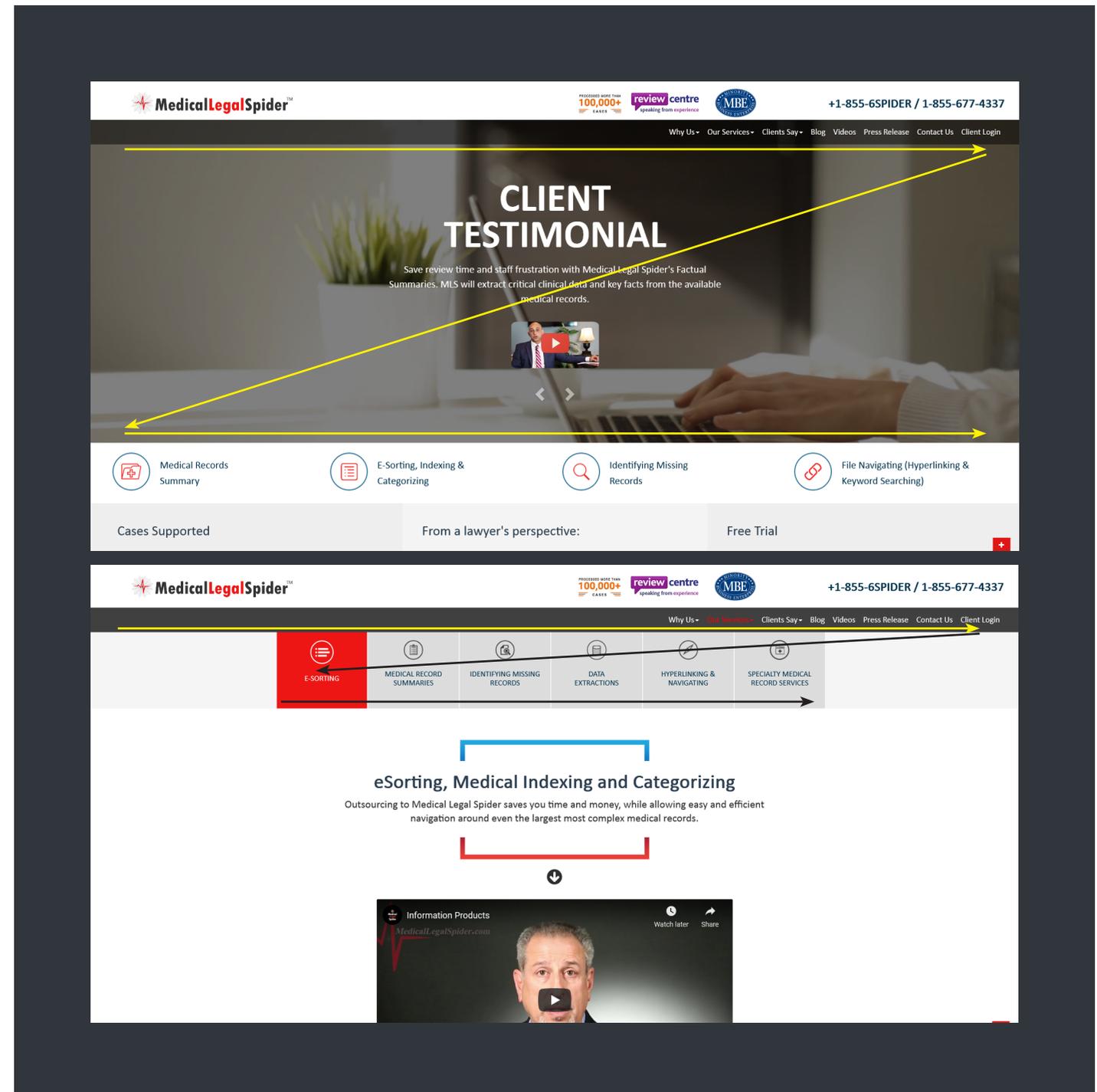
Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.

### 3.2.4 Consistent Identification (AA)

Components that have the same functionality within a set of Web pages are identified consistently.

### 3.2.5 Change on Request (AAA)

Changes of context are initiated only by user request or a mechanism is available to turn off such changes.



## Guideline 3.3

### Input Assistance

Help users avoid and correct mistakes.

#### 3.3.1 Error Identification (A)

If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.

#### 3.3.2 Labels or Instructions (A)

Labels or instructions are provided when content requires user input.

#### 3.3.3 Error Suggestion (AA)

If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.

Sett & Lucas services

Please fill the form to get the resource

NAME \*

John Doe

Error: You're limited to provide First Name only

EMAIL \*

Email

PHONE \*

Phone

ORGANIZATION \*

Organization

Download resource

### 3.3.4 Error Prevention (Legal, Financial, Data) (AA)

For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:

- ✓ Reversible: Submissions are reversible.
- ✓ Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.
- ✓ Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.

### 3.2.4 Consistent Identification (AA)

Components that have the same functionality within a set of Web pages are identified consistently.

### 3.2.5 Change on Request (AAA)

Changes of context are initiated only by user request or a mechanism is available to turn off such changes.

The image shows a registration form for 'கனம்' (Kanam), which is described as 'EMPOWERING ENTREPRENEURSHIP'. The form is titled 'Enter your details' and includes the following fields and options:

- Name \*
- Email Id \*
- Card Number \*
- CVV \*
- Which country are you from?\* (Choose)
- WhatsApp number \*
- Password\*
- Which industry/solution you are passionate about?\* (Choose)
- Which stage are you in your business venture?\* (Choose)
- Enter coupon code (with an 'APPLY' button)
- Enable automatic monthly payment

A confirmation modal is displayed on the left side of the form, showing a 'Great!' message and stating 'You have made the right choice'. The modal displays the selected plan: 'Platinum - Paid Monthly' with a price of '\$133/Month' and '\$1,600/Year'. The total amount is '\$133'. There is a 'Change plan' link and a disclaimer: '\*All sales are final no refund will be provided.' A blue 'REGISTER' button is located at the bottom of the form.

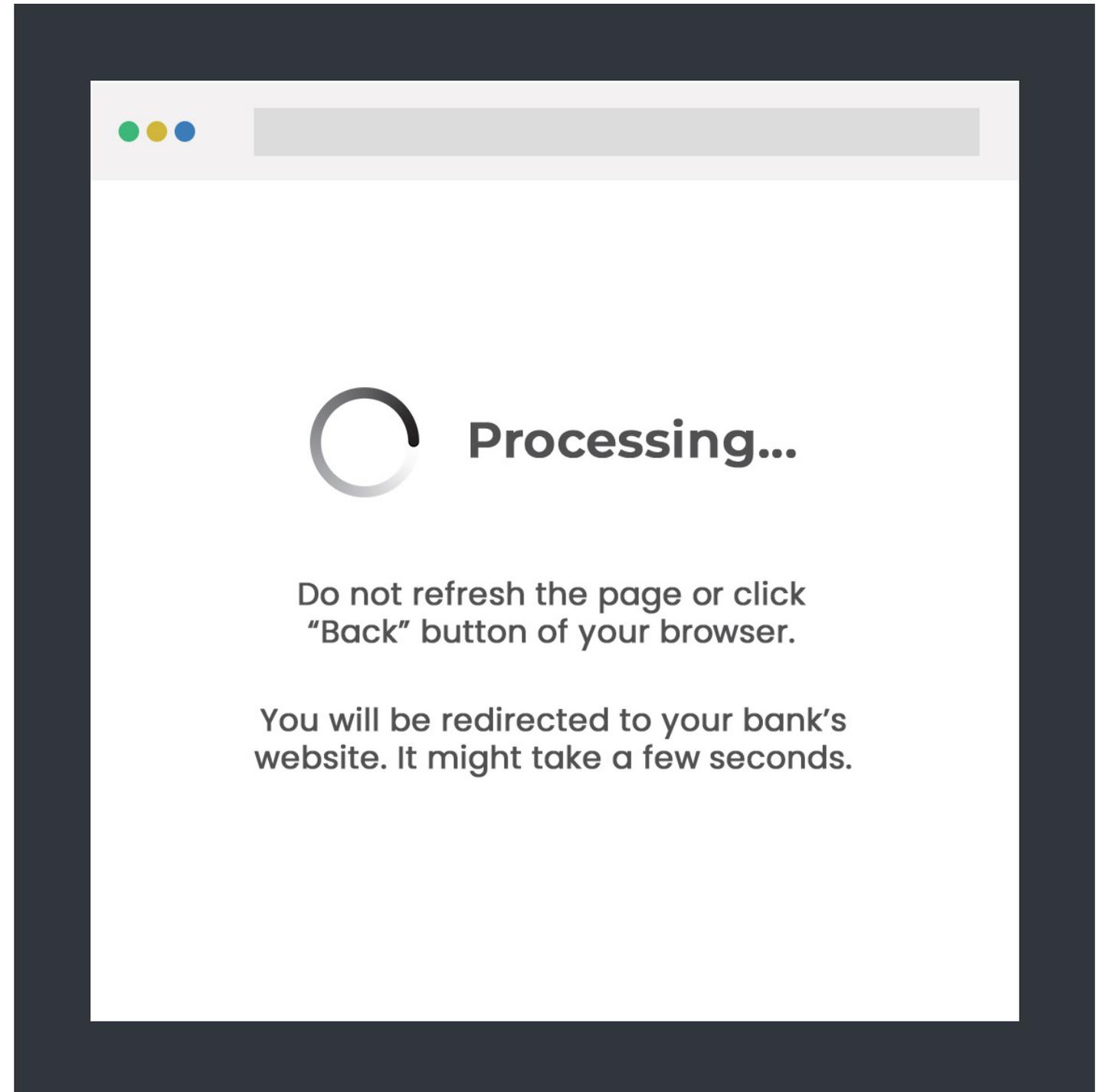
### 3.3.5 Help Level (AAA)

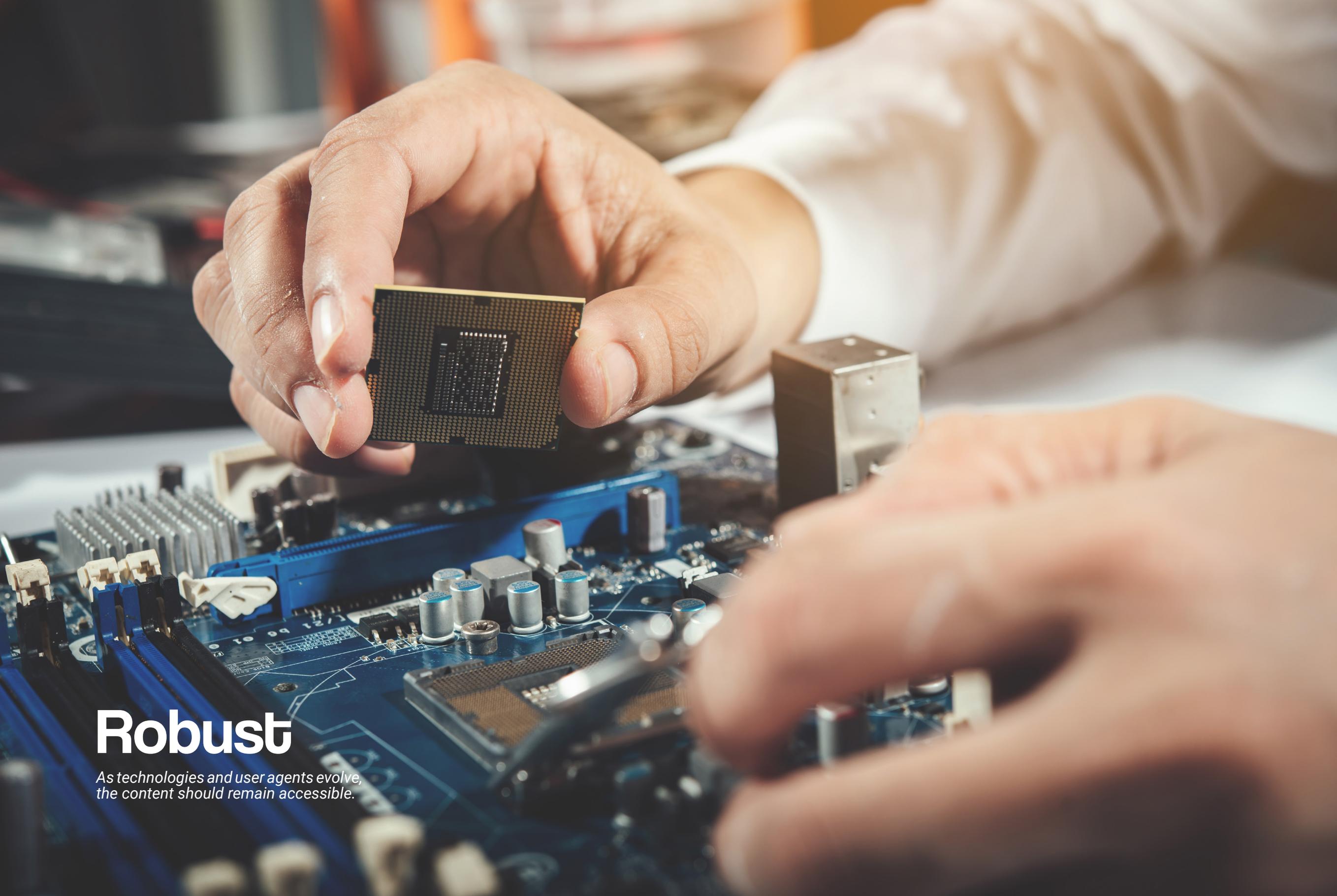
Context-sensitive help is available.

### 3.3.6 Error Prevention (AAA)

For Web pages that require the user to submit information, at least one of the following is true:

- ✓ Reversible: Submissions are reversible.
- ✓ Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.
- ✓ Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.





# Robust

*As technologies and user agents evolve,  
the content should remain accessible.*

## Guideline 4.1

### Compatible

Maximize compatibility with current and future user agents, including assistive technologies.

#### 4.1.1 Parsing (A)

In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.

#### 4.1.2 Name, Role, Value (A)

For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.



**If you are looking for a ADA compliant  
web design, CDS is ready to help.**



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